

Newlands

Key information including fees



Free WiFi at this home

CareQuality
Commission

Good

Last rated:
17 September 2019



Bonnie Burbury

Home Manager



Valid from 1st April 2023

Fees for this home



Residential care rate
High need (per week)

£1870



Fees are payable one month in advance on the first day of each month, usually by standing order. Fees are reviewed annually and will usually rise by no more than 2.0% above the percentage increase in National Living Wage (except in exceptional circumstances)

Funding type accepted at this home



Socially funded e.g. local authority



Privately funded e.g. your own funds



CHC or similar



What's included in your weekly fee

Services including...

- room accommodation
- heating and lighting
- laundry services
- access to TV and sitting rooms
- food
- non-alcoholic drinks
- snacks

Personal care including...

- care and support from staff
- use of aids and appliances available in the home such as hoists, lifts and occasional use wheelchairs



Lifestyle services paid for separately

Typical services paid for separately include...

- daily papers
- hairdressing charges
- clothing
- dry cleaning
- personal toiletries
- meals for your visitors
- chiropody
- costs of special outings and events
- private healthcare not covered by the NHS
- some travel costs e.g. non-essential appointments

Summary of key information

Key features at Newlands - Whites Row, Kenilworth, CV8 1HW

Newlands is home for up to 26 younger adults with physical disabilities or long-term conditions, providing residential care and short-term respite care. It typically has a staffing ratio of one member of staff to four residents. Facilities at the home include:



Single rooms



Ensuite facilities



Household kitchen



Communal lounge & TV



All rooms on ground floor



Garden/raised beds accessible to all



Visiting pod/rooms



Jacuzzi-style bath



Patio area accessible to all



Wheelchair accessible transport



Close to local amenities



On-site parking

At every WCS Care home:



Electronic care planning



Relatives' Gateway



Free WiFi for residents and visitors



What people say about Newlands

THIS IS TO CERTIFY THAT

Newlands

HAS A CAREHOME.CO.UK REVIEW SCORE OF



October 2023
Maximum Review Score is 10, and the Score was calculated from 10 Reviews made by service users or family/friends of residents.

Reviews on our website

★★★★★ 24 Oct 2023 My husband has been in Newlands since 2017 after looking at a large number of care homes and from... Val W (Wife of Resident)	★★★★★ 23 Oct 2023 My cousin is coming on leaps and bounds since she has been a resident at The Newlands Care Home.... E E (Cousin of Resident)	★★★★★ 23 Oct 2023 My son has been a resident of Newlands for about seventeen years and he is very happy there. His... M W (Mother of Resident)
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As at 25 October 2023 - find more reviews for Newlands at carehome.co.uk

carehome.co.uk



Important terms and conditions

Deposits including damage charges

We do not require an upfront deposit. We also won't charge a fee to replace carpets or redecorate your room if you vacate it (known as a dilapidation fee).

Running out of private funding

We'll support privately-funded residents to apply for social funding, if their financial situation means they can no longer meet the requirements for privately-funded care, so we will not ask residents to move out.

Notice conditions

If you wish to end your contract with us, please notify the home manager in writing with these notice periods: within 14 days of signing the contract (immediately); before your six-week trial ends (at least 7 days); after your six-week trial (at least four weeks).